



TQF 5 - Course Report

Course Code: GEN0301

Course Title: Information Technology for Communication

Credits: 3(3-0-6)

Semester /Academic Year: 1/2021

Students: B.B.A. (Digital International Business)

Lecturer: Dr.Pongrapee Kaewsaiha

College of Hospitality Industry Management
Suan Sunandha Rajabhat University

Course Report

Institution: Suan Sunandha Rajabhat University

Campus/Faculty/Department: College of Hospitality Industry Management

Section 1 – General information

1. Course code and title

GEN0301 - Information Technology for Communication

ชื่อวิชา (ภาษาไทย): เทคโนโลยีสารสนเทศเพื่อการสื่อสาร

2. Pre-requisite

None

3. Faculty member(s) teaching the course and sections

Dr.Pongrapee Kaewsaiha

Thursday, 13:00 – 16:00

4. Semester and academic year

Semester 1, Academic year 2021

5. Venue

International College, Suan Sunandha Rajabhat University,
Nakhon-Pathom Campus

Section 2 – Completion of the lesson plan

1. Number of actual teaching hours compared with the lesson plan

Topics	Teaching hours as planned	Actual teaching hours	Reason (in case the discrepancy is more than 25%)
Chapter 1: Fundamental Concepts of Information Technology	3	3	
Chapter 2: IT infrastructure	3	3	
Chapter 3: Communication	3	3	
Chapter 4: Computer Network and Internet	3	3	
Chapter 5: Data Processing	3	3	
Chapter 6: Information Security and Ethics	3	3	
Chapter 7: Digital Transformation	3	3	
Chapter 8: Technology Trends	3	3	
Workshops	9	9	
Total	33	33	

2. Topics that couldn't be taught as planned

Topics that couldn't be taught	Significance	Compensation
Workshop <ul style="list-style-type: none"> Word processing Data collection 	Bases of future projects, reports, and student research	Compensated with other online workshops <ul style="list-style-type: none"> Cloud-based spreadsheet Cloud-based photo editing

3. Effectiveness of the teaching methods specified in the course specification

Learning Outcomes	Teaching methods specified in the course specification	Effective?		Problems of the teaching method and suggestions
		Yes	No	
1. Morals and Ethics 1) Employ discretion, core value, rational, as well as understand social regulation for living. 2) Possess discipline, responsibility, honesty, contribution and endurance. 3) Perform life under the Philosophy of Sufficiency Economy. 4) Realize and aware of Thainess.	1) Online attendance system 2) System log	✓		Online attendance system can be cheated.
2. Knowledge 1) Own rounded knowledge with vision and can access life-long learning 2) Know and understand the current changing situation 3) Know, understand and realize self-worth, other-worth, society, arts and culture, and nature	1) Quiz 2) Examination	✓		Students in the international programs will need more time to complete each quiz.
3. Cognitive Skills 1) Gain life-long learning skills for continuous self-development 2) Gain holistic thinking skill	1) Assignment rubrics 2) Self- and peer assessment	✓		

Learning Outcomes	Teaching methods specified in the course specification	Effective?		Problems of the teaching method and suggestions
		Yes	No	
4. Interpersonal Skills and Responsibilities 1) Possess volunteer spirit and public awareness 2) Be good citizen with benefit to Thai and global societies 3) Possess leadership and be able to work with others	1) Observation 2) System log 3) 360-degree assessment	✓		
5. Numerical Analysis, Communication and Information Technology Skills 1) Gain numeric analytical skills 2) Capable to use language for communication efficiently 3) Capable to apply technology intentionally	1) Assignment rubrics 2) Self- and peer assessment	✓		

4. Suggestions for improving teaching methods

None

Section 3 – Course outcomes

1. Number of registered students

14

2. Number of students at the end of semester:

14

3. Number of students with defective status:

None

4. Grade distribution

Grade	No. of students	Percentage	Remark
A	1	7.14	
A-	1	7.14	
B+	0	0	
B	3	21.43	
B-	2	14.29	
C+	1	7.14	
C	1	7.14	
C-	1	7.14	
D+	1	7.14	
D	0	0	
D-	0	0	
F	0	0	
Withdraw (W)	0	0	
Incomplete (I)	3	21.43	
Total	14	100.00	

Remark: Regrade students not included

5. Factors causing unusual distribution of grades (if any)

None

6. Discrepancies in the evaluation plan specified in the course specification

Discrepancy in evaluation time frame

Details of Discrepancy	Reasons
-	-

Discrepancy in evaluation methods

Details of Discrepancy	Reasons
-	-

7. Verification of students' achievements

Verification Method	Verification Result
Program committee approval	Approved

Section 4 – Problems and impacts

1. Teaching and learning resources

Many students do not have a computer and needed to learn using only a smartphone with slow internet. Some students needed to help their families during lockdown. Course activities were adjusted to support students with these constraints. However, difficulties still existed. Several useful skill-based activities need to be postponed to the next semester.

2. Administration and organization

Problems from administration: None	Impacts on students' learning: None
Problems from organization: None	Impacts on students' learning: None

Section 5 – Course evaluation

1. Results of course evaluation by students

To be reviewed by the administration board.

2. Results of course evaluation by other evaluation methods

None

Section 6 – Improvement plan

1. Progress of teaching and learning improvement recommended in the previous course report

None

2. Other improvements

None

3. Suggestions for improvement for Semester 1, Academic year 2021

Suggestions	Time Frame	Responsible person
Update course materials and activities	August 2022	Dr.Pongrapee Kaewsaiha

4. Suggestions of faculty member(s) responsible for the course

According to the Gen-Ed new instructional method, the time allocated to each quiz item is approx. a minute. Based on the actual instruction, students in international programs need more time due to the language. Either increasing time or reducing the number of items will be necessary.

Responsible faculty member/Coordinator

Signature.....Submission Date.....

Chair/Program director:

Signature.....Received Date