



Public Address

Unit 5

IAC3306 Cabin Crew
Management

Speaking Practice:

/z/: tables; rose; rise; bags

/s/: mice; class; mess; rice

/t/: right; fight; hate; fruit; start

/v/: love; drive; believe; above

/ks/: six; lakes; cooks; tax

/dʒ/: manage; bridge; engage; baggage

- Let's have lunch tomorrow at twelve-thirty.
- I spoketo my boss last night.
- Thats a great idea, but haveve you got another?
- Can you turn on the light and turn down the music, please?

Speaking Practice:

/z/: Wedne**s**day; pre**s**ident; sc**iss**ors, free**z**er

/s/: mu**sc**le; brace**le**t; pen**ci**l; Pa**st**eur

/v/: se**v**ere; No**v**ember; glove**s**; fa**v**orite

/ks/: mix**ed**; exc**el**; vac**ci**ne; back**se**at

/dʒ/: regi**o**nal; sold**ie**r; bud**ge**t; ag**e**d; subj**e**ct

- I'd like to introduce you to my regional manager, Steven.
- Seven of thirteen students arrived early for their course.
- Taking a driving test can be a difficult task.
- Every Friday, I watch a very funny program on television.

Speaking Practice

/t/: time; task; talented; potato

/tr/: trash; transit; tried; actress; attractive

/dʒ/: cage; change; strange; charge; gym

- Tomorrow, the team has a training workshop.
- Tom just tripped on some broken tile.
- They tried to charge me for a large tomato juice, but I just drank a small orange juice.

Speaking Practice

/ð/: Weather; them; breathe; smooth; Southern

- Don't bo**th**er your mo**th**er and fa**th**er while **th**ey are working.
- I thought **th**eir car was parked over **th**ere .
- **Th**is is **th**eirs. **Th**at is ours.
- **Th**ose thoughtful teens talked about traditions during Tet.

Speaking Practice

/s/: person; percent; mouse; sauce; September

/ʃ/(initial): shoulder; shiny; sheep; shape; show

/ʃ/(final): selfish; cash; crash; rush; push;

- I'd like some French **sh**ampoo to make my hair **sh**iny.
- The French **sh**ampoo is on the **sh**elf next to the **S**panish **sh**irts.
- I'm **ch**atching fresh **sh**rimp for **s**upper.
- They're making **ch**ocolate **ch**ip cookies in the **ch**icken.

Speaking Practice

/pr/: **p**roblem; **p**ractice; **p**rinter; **p**resent

/pl/: **p**lace; **p**lane; **p**leased; **p**lum; **p**lenty

/tr/: **t**ry; **t**rain; **t**reatment; **t**ricky; **t**rophy

/kr/: **c**rab; **c**rime; **c**ried; **c**rowded; **c**rispy

/kl/: **c**limb; **c**laim; **c**loud; **c**lose; **c**leaner

/fl/: **f**ly; **f**lirt; **f**loat; **f**lower; **f**luid; **f**low

/ks/: **l**acks; **t**akes; **s**eeks; **c**heeks;

/sk/: **a**sk; **t**ask; **r**isky; **m**ask; **d**usk

/st/: **m**ust; **f**estival; **b**est; **l**ist; **s**ubstitute

/ts/: **r**ights; **m**ates; **f**ights; **b**oots; **s**eats; **h**its

- She **thinks** science is **interesting**.
- The big **plane** **climbed** **closer** to the **clouds**.
- She said that this task is the most difficult one.
- **Neither** the **first**, nor the **second** conference was **successful** in **convincing** the **doctors** to **prescribe** their **drugs**.

id	t	d
<ul style="list-style-type: none"> • visited • started • painted • assisted • needed • attended • mended 	<ul style="list-style-type: none"> • worked • watched • finished • pushed • passed • kissed • dropped • danced • fixed 	<ul style="list-style-type: none"> • closed • rubbed • hugged • called • charmed • planned • tired • loved • played
<p>Last letter</p> <p>T or D</p>	<p>Last letters:</p> <p>k / ss / sh / p / f / c / ch / x</p>	<p>Last letters:</p> <p>s / b / g / ll / m / n / r / v / w / y / z / j</p>

SILENT LETTERS IN ENGLISH

Silent B

Bombb
Climb
Combb
Crumb
Debt
Doubt
Dumbb
Lambb
Limb
Numb

Silent T

Buttcher
Castle
Christmas
Fastten
Hustle
Listen
Match
Mortgage
Nestle
Often

Silent H

Ghost
Honest
Hour
Mechanic
Rhythm
Scheme
School
What
When
Where

Silent K

Knee
Knew
Knickers
Knife
Knight
Knit
Knitting
Knob
Knock
Knot

Silent W

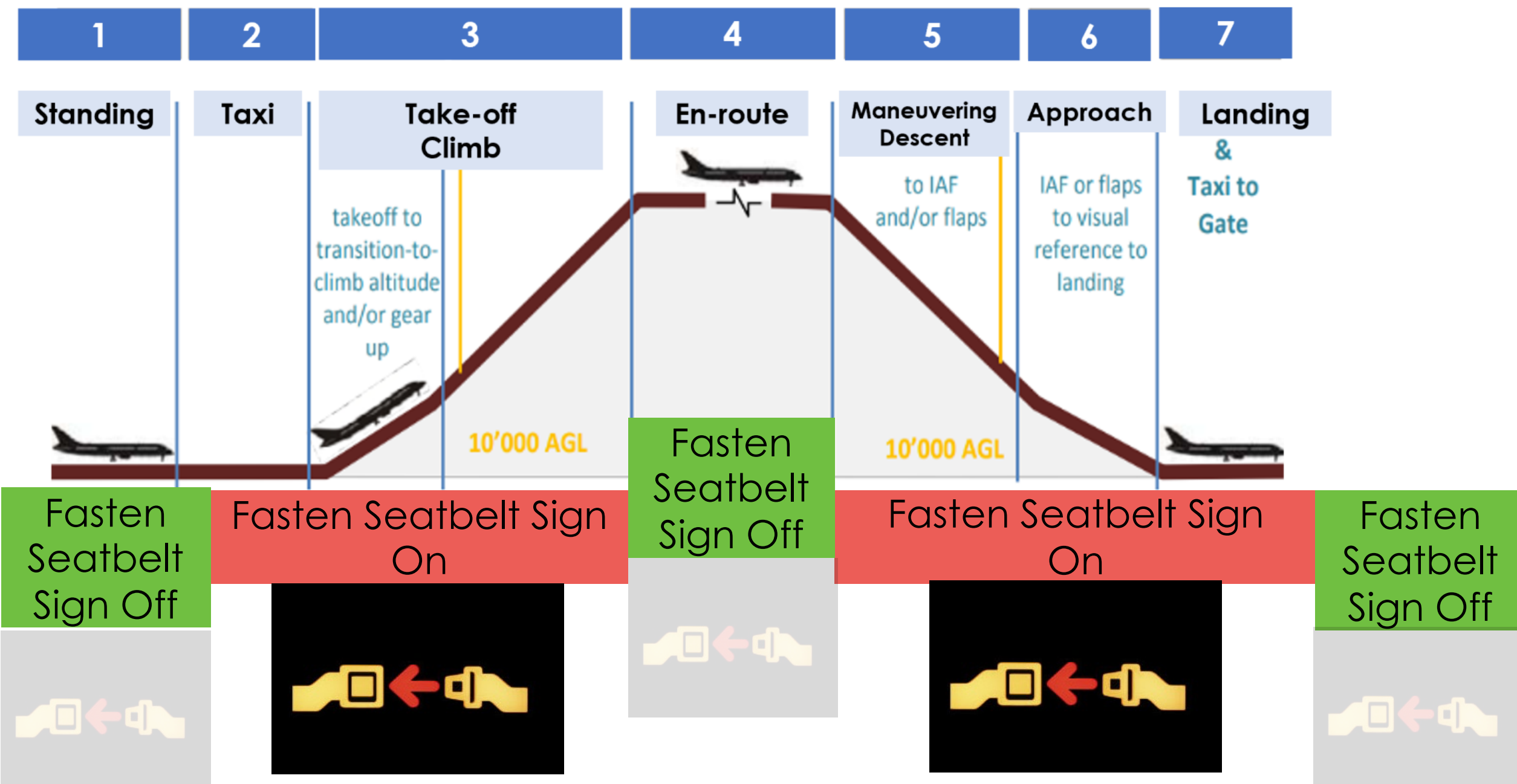
Answer
Sword
Two
Whole
Wrack
Wrap
Wrist
Wrinkle
Wreck
Wren



What are purposes for doing public announcements?



What are the instructions and information from PA?



1

2

3

4

5

6

7

Standing

Taxi

Take-off Climb

En-route

Maneuvering Descent

Approach

Landing & Taxi to Gate

takeoff to transition-to-climb altitude and/or gear up

to IAF and/or flaps

IAF or flaps to visual reference to landing

10'000 AGL

10'000 AGL

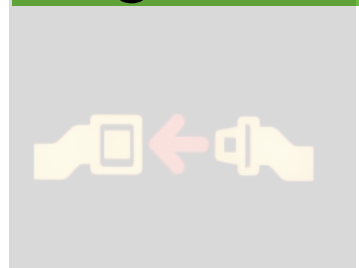
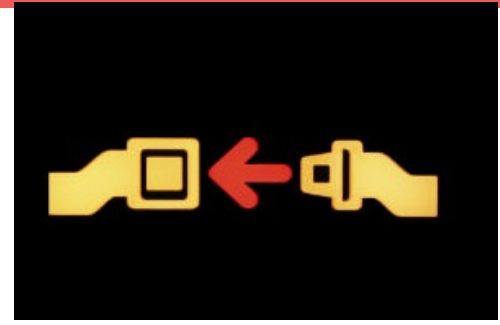
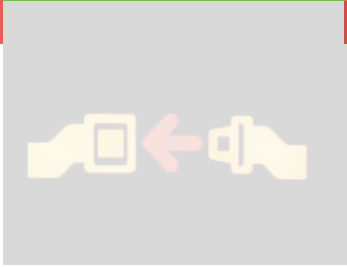
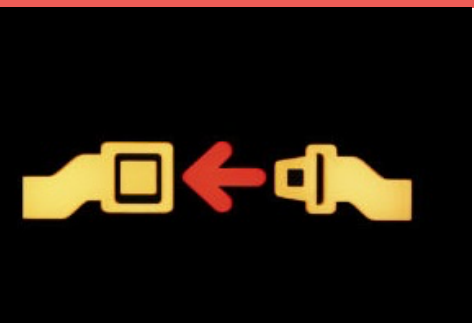
Fasten Seatbelt Sign Off

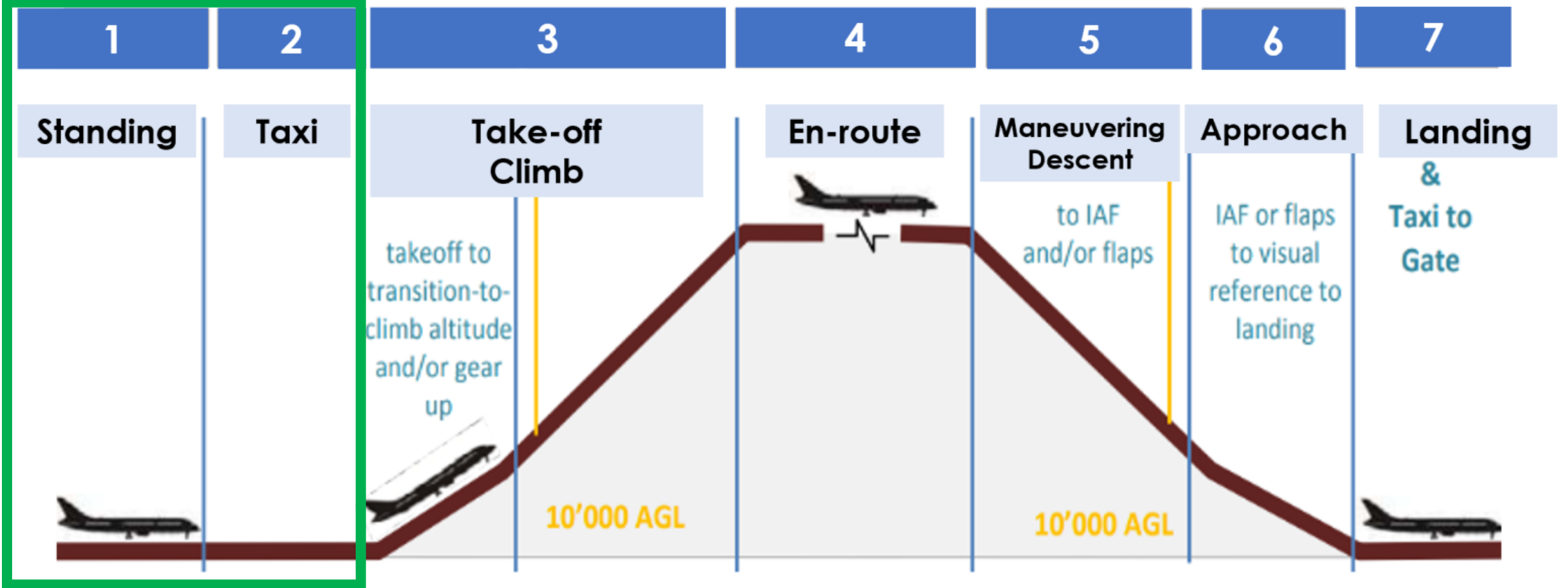
Fasten Seatbelt Sign On

Fasten Seatbelt Sign Off

Fasten Seatbelt Sign On

Fasten Seatbelt Sign Off





1. Welcome PA

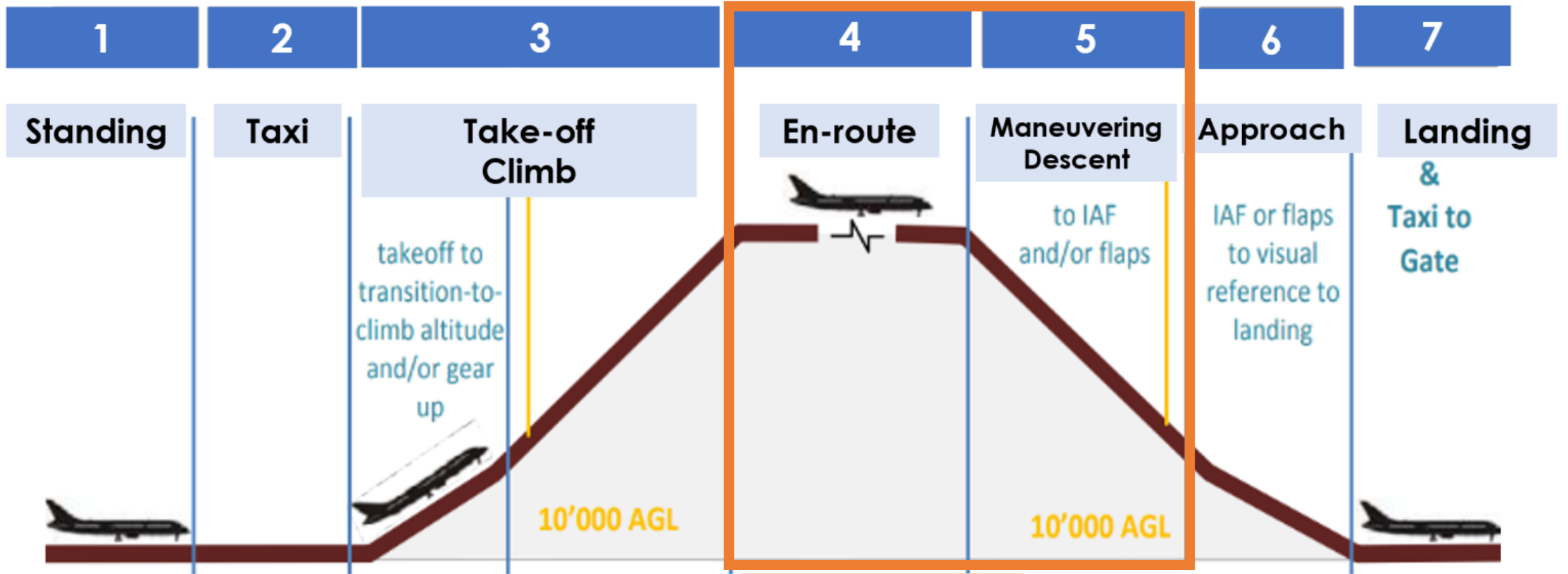
2. Boarding and Fasten Seat Belt Sign On PA

3. Door Closure PA

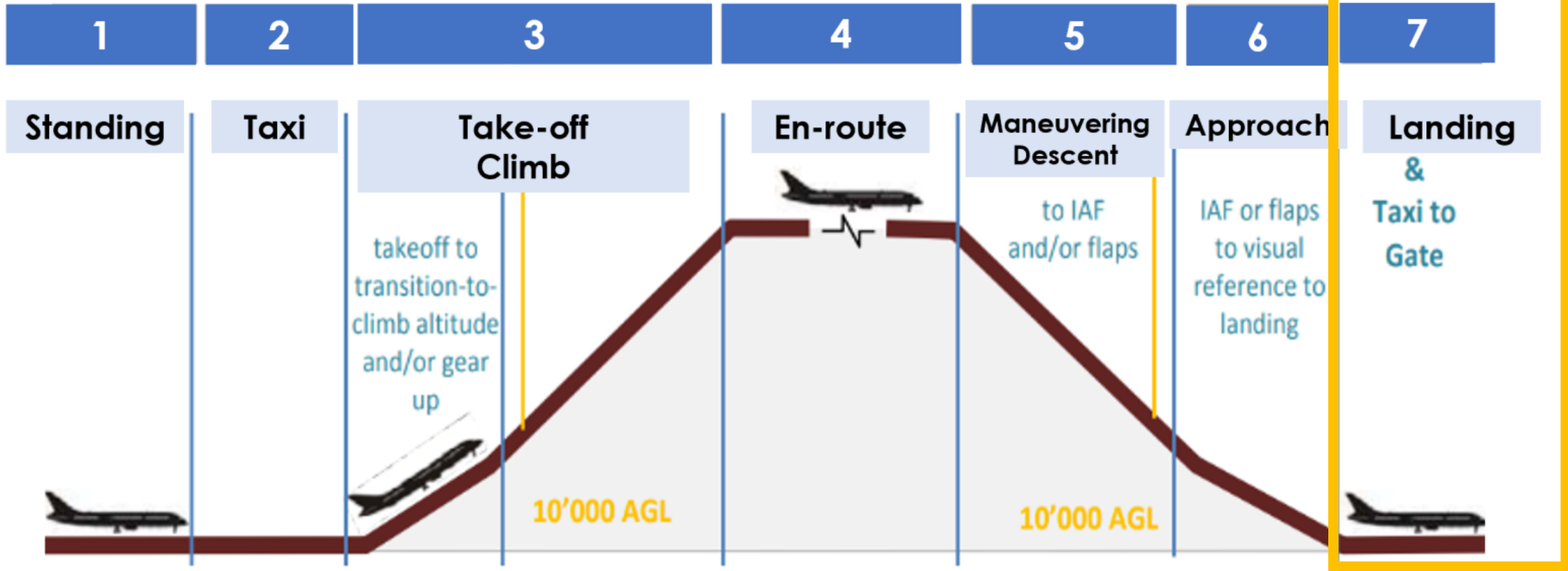
4. Safety Demonstration PA

5. Prepare for Takeoff PA

6. Delay on Ground PA

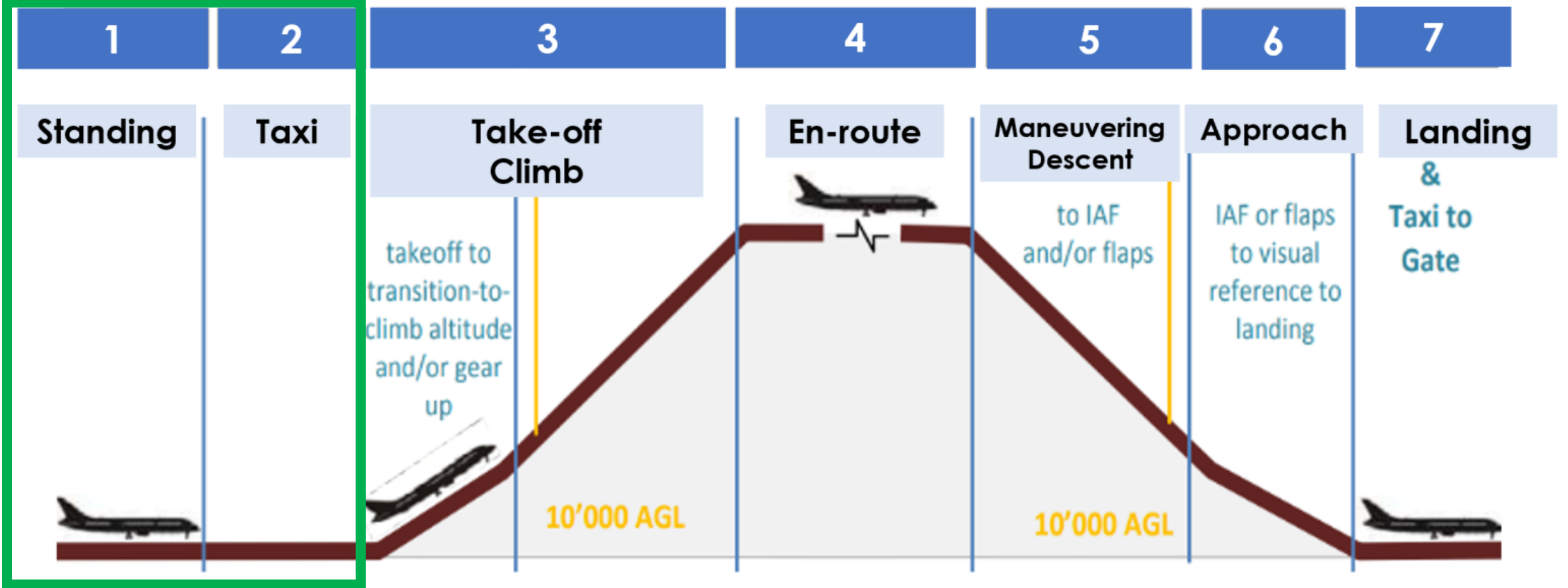


- 1. All flight PA
- 2. Rough air PA
- 3. Duty free PA
- 4. Cabin secure PA
- 5. Prepare for landing PA



1. Farewell PA

2. Final farewell PA



1. Welcome PA

2. Boarding and Fasten Seat Belt Sign On PA

3. Door Closure PA

4. Safety Demonstration PA

5. Prepare for Takeoff PA

6. Delay on Ground PA



1. Welcome PA

Good afternoon, Ladies and Gentlemen.

My name is.....and I am your Purser today. On behalf of the cabin crew team, I would like to welcome you on board SSRUIC flight to London.

Emirates. (2016). Ab initio Modules. Service. Dubai: Training Team.



2. Boarding and Fasten Seat Belt Sign On PA

Ladies and Gentlemen.

As we are now departing to London, may I ask you to please turn off your mobile phone and ensure it remains switched off for the duration of the flight. You may use your mobile phone again once the aircraft has landed and left the active runway.

Emirates. (2016). Ab initio Modules. Service. Dubai: Training Team.



2. Boarding and Fasten Seat Belt Sign On PA

Please return to your seat, fasten your seat belt, put your seat back upright, fold your table and open the window shade. Video screens, handsets, and footrests also need to be stowed.

Emirates. (2016). Ab initio Modules. Service. Dubai: Training Team.



2. Boarding and Fasten Seat Belt Sign On PA

If you are seated next to an emergency exit, please read carefully the special instructions card located by your seat. If you do not wish to perform the functions described in the event of an emergency, please ask a flight attendant to reseat you.

Emirates. (2016). Ab initio Modules. Service. Dubai: Training Team.



2. Boarding and Fasten Seat Belt Sign On PA

We remind you that this is a non-smoking flight. Smoking is prohibited on the entire aircraft, including the lavatories. Tampering with, disabling or destroying the lavatory smoke detectors is prohibited by law.

Thank you.

Emirates. (2016). Ab initio Modules. Service. Dubai: Training Team.



3. Door Closure PA

Ladies and Gentlemen.

My name isand
I'm your purser on SSRUIC
flight to London. On behalf
of Captain.....
and the entire crew,
welcome aboard. Our flight
time will be 11 hours and 15
minutes.

Emirates. (2016). Ab initio Modules. Service. Dubai: Training Team.



3. Door Closure PA

At this time, make sure your seat backs and tray tables are in full upright position and your seat belt is correctly fastened. Also, your portable electronic devices and mobile phone must be switched off during take-off and landing, and until an announcement is made upon arrival.

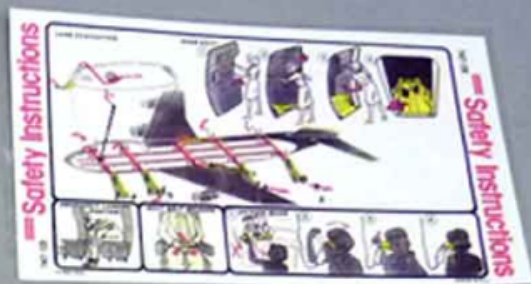
Thank you.



5. Safety Demonstration PA

In a short moment, cabin crew will show the safety aspects of this aircraft. Please watch and listen carefully.

Emirates. (2016). Ab initio Modules. Service. Dubai: Training Team.



Safety Demonstration Script

safety

fasten

Seat belt

Ladies and Gentlemen, to ensure your....., the cabin crew will now demonstrate how to use safety equipment on board.

Your seat belt must be.....during takeoff and landing, and when the seat belt sign is on. Put the metal fitting into the buckle and tighten the seat belt by pulling the strap. To release the seat belt, lift the flap of the buckle. Whenever seated, please fasten your.....low and tight at all times.

Safety Demonstration Script



Metal fitting

Buckle

Strap

Flap of the buckle

Safety Demonstration Script

assisting

mask

oxygen masks

During takeoff and landing, all electronic devices must be turned off.

In case of the cabin decompression,.....will be dropped automatically from the ceiling compartment. Pull down the.....toward yourself, cover over your nose and mouth, secure it with the strap, and breath normally, and continue using the mask until you are advised by the cabin crew. Put your own mask on first before.....others.

Safety Demonstration Script



<https://en.freejpg.com.ar/>



Safety Demonstration Script

inflate

live vest

exiting

In case of emergency, your life vest is located under your seat or indicated otherwise. Put the.....on over your head. Connect the hook or the buckle to fasten the vest. Tighten the vest by pulling the strap. Pull the red tab to..... the vest before.....the aircraft. If the inflation system fails, inflate the vest by blowing into the mouthpieces. A light will come on automatically when in the water.

Safety Demonstration Script



Mouthpieces

Red tab

Hook or buckle

Safety Demonstration Script

brace

exit

pamphlet

In the event of an emergency, please assume the..... position.

In case of emergency, the light will lead you to the emergency..... Leave your belongings, remove your high heel shoes, and proceed to the nearest exits which may be behind you.

Should you require further assistance, please contact our flight attendants or study the safety.....in your seat pocket.

Thank you.

Safety Demonstration Script



6. Delay on Ground PA

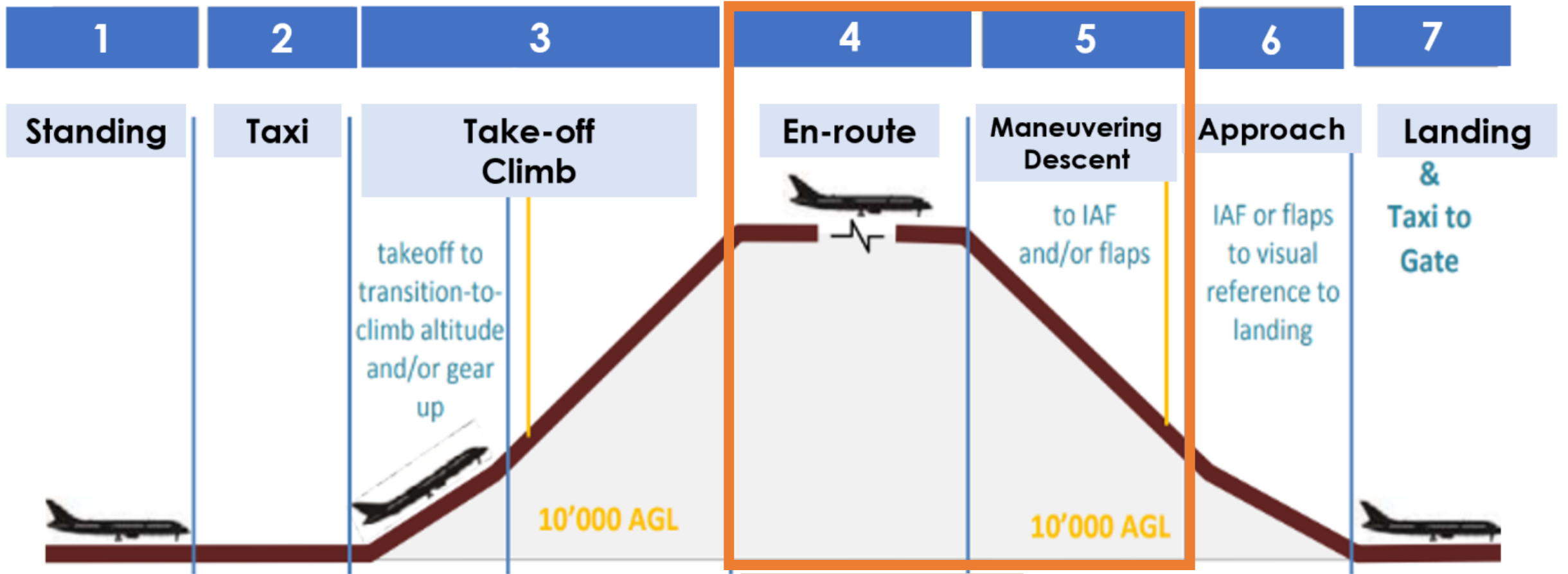
Ladies and Gentlemen.

We regret to inform you that this flight has to be delayed due to technical problems. We expect to leave shortly. Please remain on board, unfasten your seatbelt and refrain from smoking.

Please accept our apologies for the inconvenience.

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- 1. All flight PA
- 2. Rough air PA
- 3. Duty free PA
- 4. Cabin secure PA
- 5. Prepare for landing PA

1. All flight PA

May I wish you a pleasant flight with us today? If there is anything I, or member of my team can do to assist you, please let us know.

On this flight, dinner will be served, and approximately three hours before landing, breakfast will be served.



1. All flight PA

Beverages, snacks, and fruit will be available at any time during the flight.

We will not serve alcohol to passenger under the age of 18 and those who appear intoxicated. The consumption of your own alcoholic beverage is not permitted.

Thank you.



2. Rough air PA

As we are passing through an area of rough air, please return to your seat and make sure that your seat belt is tightly fastened.



<https://www.traveller.com.au/>

3. Duty free PA

Ladies and Gentlemen.
We are pleased to advise you that our cabin crew will shortly be passing through the cabin offering a wide selection of Duty-Free products. Please take the opportunity to look at your duty-free magazine to make your selection.





4. Cabin Secure PA

As we shall shortly be arriving at London, would you please return to your seat? Make sure your hand luggage is placed under the seat in front of you or in the overhead locker; your seat back is upright with the armrest down. Window blinds should be opened.

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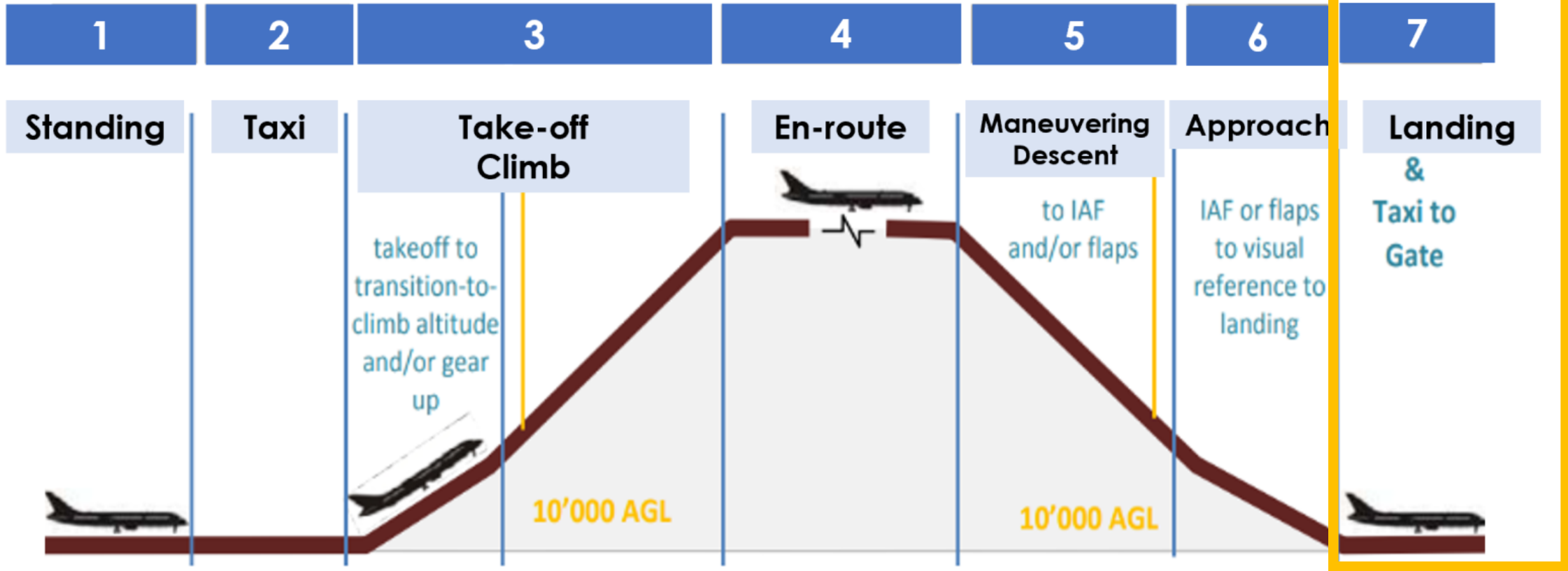


4. Cabin Secure PA

Tray tables and footrests should be folded and stowed and your seatbelt securely fastened.

To ensure you are fully aware of the exit nearest to you and the safety features on this aircraft, read the Safety Procedure Card in your seat pocket. If you have been using your personal electronic devices, please ensure that they are switched off.

Emirates. (2016). Ab initio Modules. Service. Dubai: Training Team.



1. Farewell PA

2. Final farewell PA

3. Farewell PA

Ladies and Gentlemen.

Welcome to London, where the local time is.....and the temperature is.....degree Celsius. For your comfort and safety, remain seated with your seatbelt fastened until the aircraft has come to the complete stop and the seatbelt sign has been switched off. For those of you who would like to use your mobile phone, it is now safe to do so.



<https://giftobserver.com/gifts-for-flight-attendants/>

3. Farewell PA



Before leaving the aircraft, make sure you take all personal belongings with you. Check your seat pocket and the overhead locker. If you are transferring to another flight and need assistance, please contact the Airport Service Staff meeting the flight.

<https://giftobserver.com/gifts-for-flight-attendants/>



<https://www.pinterest.dk/pin/104638391314742151/>

3. Final farewell PA

I would like to thank you for choosing SSRUIC. I hope that you have enjoyed your flight and look forward to seeing you again soon. Good morning.