

Passengers requiring special assistance

1. What should be followed for Special Category before traveling by plane!

Patients with respiratory infections will not be allowed to fly within 6 weeks of recovering. Patients with heart disease will not be allowed as well as heart failure may occur.

Patients with chronic bronchitis emphysema bronchiectasis or other diseases related to the respiratory tract which may be more severe when the patient has hypoxia Patients must also carry their own medication on board. Patients with respiratory disease will not be allowed to board in all cases. Exercise is a good preparation for the body to fly. Tired people are especially affected by airplane travel and stress.

Mentally ill people can cause problems in two ways. (1) Dangerous to themselves and those around them; (2) An extremely stressed mental patient may become even more stressed and cause persistent disorientation. until any severe symptoms This type of patient will not be allowed to travel under any circumstances.

Those who have undergone 10 days of abdominal surgery will not be allowed to travel for at least 3-4 weeks due to the risk of injury.

Breast surgeons must wait at least 21 days before they can travel.

The patient will not be permitted to fly for a period of 7 days after the air has been instilled through the tube.

Passengers suffering from hemorrhagic stroke Will not be able to travel for at least 3 weeks. Patients with bandages to cover their heads must be accompanied by a nurse.

Jaw surgery patients will not be traveling with us. Until he is healed and there is a traveler to take care of him.

Anemia patients are unable to tolerate high air pressure and hemoglobin. Patients must have an emoglobin low of 6.5 g/dl to travel with us.

Pregnant women not allowed to travel

- Women who are pregnant with twins.
- Women who are pregnant, have a history of miscarriages, etc. must obtain permission from their obstetrician-gynecologist. By filling in the form "Medical Clearance Form (MEDA) from obstetrician and gynecologist and have permission from Thai Airways to travel at least 48 hours before departure
- anemia
- chronic systemic abnormalities in various parts of the body which requires regular treatment
- have a history of abortion
- lower than normal uterus
- Have a history of pregnancy in an abnormal position.
- History or current placenta abnormality.
- There is a risk of miscarriage or Had bleeding during the current pregnancy
- Fertilization of more than 2 eggs.
- have a history of septicemia, high blood pressure or diabetes

5 important skills you should know! of the ground receptionist

1. Ground staff: Must have knowledge of passenger service.

Being a Ground Receptionist Knowledge of passenger service is required. must know how to strengthen and practice knowledge along with work for service users to be satisfied The ground staff must have both physical and mental characteristics, namely creating a good external personality. Including having a service mind welcomed with enthusiasm Create alliances to make service users feel impressed. and trust in the journey

2. Ground staff: foreign language skills are required.

English is an important language for working in airline services. Because airlines have to communicate between foreigners most of the time. Therefore, ground staff must have a good level of English. And to the criteria that the airline has set out the requirements. In general, applying to be ground staff requires a TOEIC test score of at least 500 points, and for those who can use a third language, there will be more opportunities to work. Including more income

3. Ground Operators: Technology Skills Required

At present, the service work of the ground receptionist will need to use a computer for convenience. Let operations run fast both in terms of document management or in the matter of data entry. Therefore, ground receptionists need to have basic knowledge of using computer technology. This includes many programs such as Microsoft Office Word and Microsoft Office Excel.

4. Ground Operators: Must have teamwork skills.

In the airline business, every position, every function depends on one another. Therefore, teamwork is an important part. That allows the work to proceed faster and more complete. All ground crews need to have teamwork skills that can both lead and lead. and a good follower. Know the work plan. Including remembering the roles and responsibilities of each person's performance as well. These things will lead to trust in each other. It also creates a good image for the work of the airline business as well.

5. Ground Receptionist: Must have the skills to solve various problems.

Meeting different users and passengers. It can cause unpredictable problems at any time. So the ground hostess. Therefore, it is necessary to be able to analyze the situation in every situation. Able to thoroughly consider and solve problems. Use improvisation to observe service users. Find solutions and simulate problems when they are resolved. that will affect service users and organizations to reduce the impact of problems that will be passed on to service users. Including the organization as little as possible.