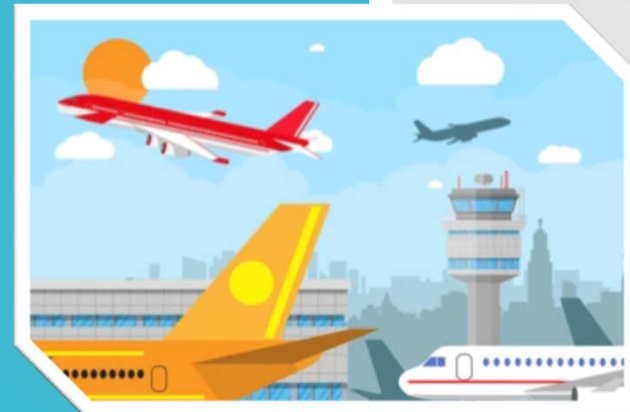
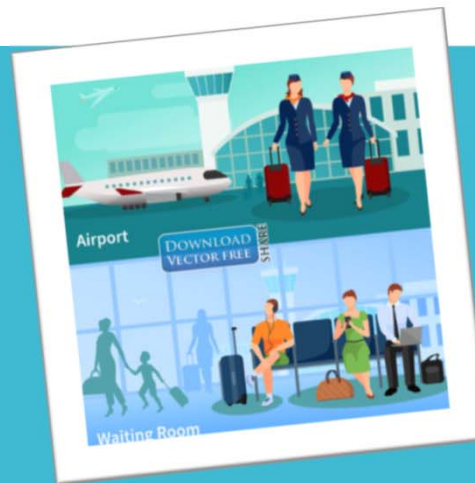


TIH1407 Airline Business



Chidchom Kanchula



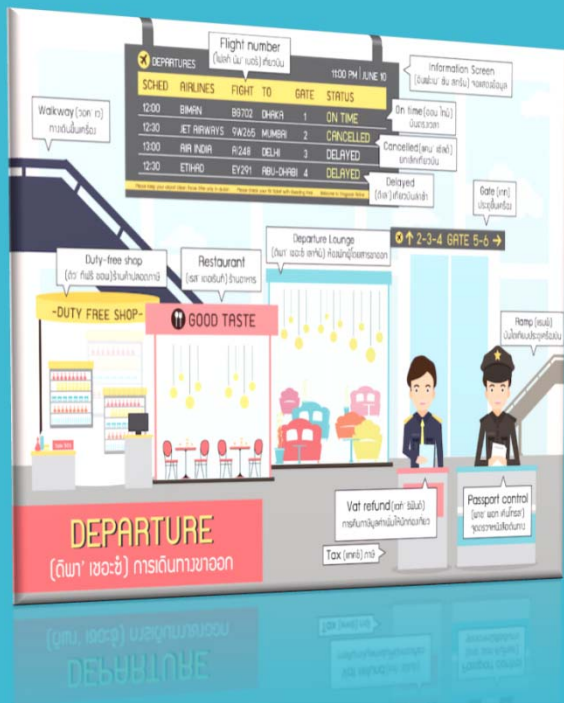
• Phrases we always hear on planes.





Learn English words about airports, flights, airplanes in English with translations into Thai. Next, let's see if it's a sentence that we often hear or use at the airport. Or while on the plane, is there anything to remember?

1 BOOKING AIRPLANE TICKET – Book tickets



- I'd like to buy a ticket to Thailand, please.
- I want to buy a ticket to Thailand.
- Would you like a one-way or round-trip ticket?
- Do you want a one-way ticket or a round-trip ticket?
- When will you be leaving?
- When are you leaving?
- Do you want first-class or economy class?
- Do you want first class or economy class?
- Would you like a window or an aisle seat?
- Would you like a seat near the window or near the aisle?



2 – Checking in – check in

- Where is the check-in counter of Vietjet air?
- Where is the Vietjet air check-in counter?
- I've come to collect my tickets.
- I came to collect my tickets.
- I booked it on the internet.
- I made a reservation through the internet.
- Do you have your booking reference?
- Do you have a booking reference?
- Here's my booking reference.
- This is my booking reference.

3 – Security – Security

- Are you carrying any liquids or sharp objects?
- Do you carry liquids or sharp objects?
- Could you take off your coat, please?
- Could you please take off your coat?
- Could you put any metallic objects into the tray, please?
- Could you put some metal objects in the tray?



In the Departure Lounge- In the Departure Lounge

- Which gate do we need to go to?
- Which door do we have to go to?
- The last call for passenger Smith traveling to Vietnam, please proceed immediately to Gate number 32.
- Last Call for Smith Passengers Traveling to Vietnam Please go to door number 32 immediately.
- The flight's been delayed.
- flight delay
- The flight's been canceled.



Conversations we'll always hear on planes.

1 – English at the ticketing/check-out counter

- A: Hello, sir! May I help you?
- Hello, can I help you?
- B: I'd like to reserve a flight to Tokyo for the first of October
- I'd like to book a flight to Tokyo on October 1st.
- A: Just a moment, please.
- wait a minute
- B: ok
- okay
- A: Flight No 757 leaves at 3.40 PM on October 1st. Is that alright with you?
- Flight 757 departs at 3:40 p.m. on October 1, don't know if it's right for you?
- B: Yes
- okay

2 – AT CHECK-IN COUNTER



- Agent: Good afternoon! Where are you flying to today?
- good afternoon! Where are you flying today?
- Dan: Los Angeles.
- Los Angeles.
- Agent: May I have your passport, please?
- can i have your passport
- Dan: Here you go.
- here
- Agent: Are you checking any bags?
- Have you checked your bag yet?

At the waiting room



- Announce the cancellation of Flight No.xxx due to technical reasons. Will all passengers with tickets for this flight please make their way to the Asian Airlines information desk?
- Announcement : Cancellation of flight No.xxx due to technical reasons. All passengers with tickets for this flight Please go to the desk of Asian Airlines.
- Lok: Which flight has been canceled?
- Which flights have been cancelled?
- Victoria: I think our flight is still on the board. I'll find out.

Order food on the plane.



- A: Would you like chicken or pasta?
- Would you like chicken or pasta?
- B: I'll have the chicken
- I will eat chicken
- A: Anything to drink?
- What would you like to drink?
- B: What kind of soda do you have?
- What kind of soda do you have?
- A: Coke, Diet Coke, Sprite, Orange, and Dr. Pepper.
- Coke, Diet Coke, Sprite, Orange and Dr. Pepper.
- B: A Diet Coke, no ice, please
- Diet Coke no ice
- A: Here you go
- here yours
- B: Thanks
- thank you